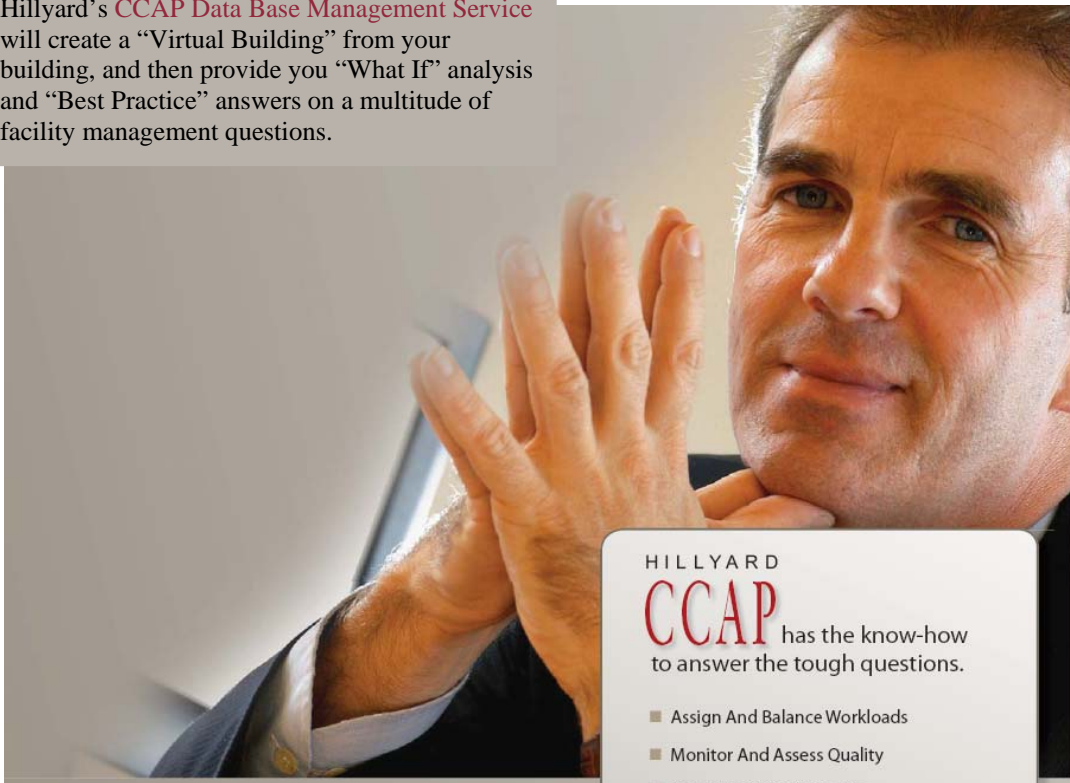


Hillyard's **CCAP Data Base Management Service** will create a "Virtual Building" from your building, and then provide you "What If" analysis and "Best Practice" answers on a multitude of facility management questions.



Finally, my team has all the information it needs to make the right decisions.

"CCAP has raised the bar for performance and service excellence. Over the last several years, our program has been recognized by city, state and national agencies for its excellence in environmental services."

Gary Erikson, Chief, EMS
Veterans Affairs Medical Center, Jackson, MS

"One of the biggest values CCAP brings to our 103 sites is providing readily available, standardized information. CCAP helps us make smarter business decisions."

Reginald McClendon
Buildings and Grounds Manager
Tucson Unified School District

HILLYARD

CCAP has the know-how to answer the tough questions.

- Assign And Balance Workloads
- Monitor And Assess Quality
- Generate Critical Reports
- Evaluate New Cleaning Processes
- Implement Standardized Training And Certification

Industry Leading Experience

CCAP has evolved over the last decade to provide facility managers with all the information they need to make the right decisions. At its core it is the most extensive database of cleaning procedures and cleaning times in the industry. The extensive CCAP database is built on experience, extensive time studies and industry association standards. As the millions of square feet managed with CCAP grows, the core database grows and improves. CCAP provides the most accurate data available to enhance decision making.

As a result of a national competitive bidding process, Hillyard has been awarded a national contract #110105 by the National Joint Powers Alliance (NJPA) serving all Government, Education and Non-Profits."

Contact John Dalman at 1-800-950-7660 or jdalman@hillyard.com for more information or to schedule a CCAP informational meeting.